

**CLEVELAND CLINIC CARES / CLEVELAND CAVALIERS TICKETS SWEEPSTAKES SPONSORED BY  
CLEVELAND CLINIC (“SWEEPSTAKES”)  
OFFICIAL RULES**

**NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE OR PAYMENT WILL NOT INCREASE YOUR CHANCES OF WINNING.**

**1. ELIGIBILITY:** The Sweepstakes is open only to legal U.S. residents residing in select Ohio zip codes (see the Appendix at the bottom of these Official Rules for a list of the ineligible zip codes) who are 18 years of age or older at the time of entry. Void where prohibited. Employees, officers and directors of Cleveland Clinic (“Sponsor”), its parent, subsidiary and affiliated companies, Web design, advertising and promotion agencies involved in the administration, development, fulfillment and execution of this Sweepstakes (collectively “Sponsor and Promotion Parties”), their respective IRS dependents, immediate family members (e.g., spouse, parent, child, sibling, and their respective spouses and the “steps” of each, regardless of where they reside), Cavaliers Operating Company, LLC, the NBA Properties, Inc., National Basketball Association (the “NBA”), and the NBA member teams (collectively, the “NBA Entities”), and individuals residing in their same household are not eligible to participate or win. The Sweepstakes is subject to applicable federal, state and local laws and regulations. Sponsor reserves the right, at any time, to verify eligibility requirements in any manner it deems appropriate. By participating, participants agree to these Official Rules, which are final and binding in all respects.

**2. SWEEPSTAKES PERIOD:** Sweepstakes begins at 3:00:00 a.m. Eastern Time (“ET”) on October 18, 2021 and ends at 11:59:59 p.m. ET on October 31, 2021 (“Sweepstakes Period”). The time clock of the computer administering this Sweepstakes is the official timekeeping device for this Sweepstakes.

**3. HOW TO ENTER:** There are two (2) ways to enter the sweepstakes:

**(a) Online:** Visit [shareyourcaredtoday.org](http://shareyourcaredtoday.org) (“Website”) and follow the instructions to register and submit an online entry to receive one (1) entry into the random drawing. During the registration process, you will be required to submit a short response to a question or statement regarding the future of healthcare (“Response”). **Your Response will not be judged.** Please provide a different Response for each entry you submit. See below for entry limits. Sponsor reserves the right to disqualify a participant if it deems their Response is inappropriate, indecent or obscene, and unsuitable for publishing. Sponsor shall have no obligation to copy, publish, display, or otherwise exploit a Response, if any.

**(b) Mail-in:** Hand print your first and last name, complete mailing address, daytime phone number, date of birth, and email address on a 3” x 5” index card or piece of paper and place your entry into an outer-mailing envelope with proper postage affixed and mail it to: Cleveland Clinic Cares/Cleveland Cavaliers Tickets Sweepstakes Sponsored by Cleveland Clinic, c/o GSE, PO Box 130, Dept. 21-8177, Glencoe, MN 55336-0130, to be postmarked by November 1, 2021 and received by November 7, 2021. No photocopied or mechanically reproduced entries accepted. Entries become property of Sponsor and will not be returned.

**Limit one (1) entry per person/email address per day, regardless of entry method.** A “day” is defined as the twenty-four (24) hours between 12:00:00 a.m. ET and 11:59:59 p.m. ET of the same day with the exception of the first day of the Sweepstakes which shall begin at 3:00:00 a.m. ET.

Entries submitted must be manually entered by the individual participant; automated and/or repetitive electronic submission of entries (including but not limited to entries made using any script, macro, bot or sweepstakes service) will be disqualified and transmissions from these or related email addresses or IP addresses may be blocked. Additionally, use of multiple email addresses, phone numbers, and/or mailing addresses, and/or the manipulation of such information, for the purpose of obtaining more than one (1) entry per day, is prohibited and such persons will be disqualified, all of their entries shall be deemed invalid, and any prize won shall be forfeited.

**4. RANDOM DRAWING:** Potential winners will be selected in a random drawing to be held on or about November 8, 2021 from among all eligible entries received during the Sweepstakes Period in accordance to the Official Rules. The random drawing will be conducted by the Sweepstakes administrator whose decisions shall be final. Odds of winning depend upon the number of eligible entries received. Limit one (1) prize per household.

**5. PRIZE DETAILS:**

**One (1) Grand Prize:** Winner will receive four (4) floor-level tickets for winner and three (3) guests to the Cleveland Cavaliers home game scheduled to take place on March 21, 2022. Approximate Retail Value (“ARV”) of Grand Prize:

\$4,004.00 (\$1,001.00 per ticket).

**One hundred (100) First Prizes:** Each winner will receive two (2) tickets for winner and one (1) guest to one (1) Cleveland Cavaliers home game scheduled to take place on November 18, 2021, November 22, 2021 or November 24, 2021. Final determination of game date is at Sponsor's discretion. ARV of each First Prize: \$143.20 (\$71.60 per ticket).

**Additional Grand and First Prize Conditions:** Game tickets will be provided to winners via SeatGeek. A free SeatGeek account (with valid email address) is required to redeem prize. Visit SeatGeek.com for details. Game date(s) subject to change. No alternative date(s) will be provided. If winner cannot attend the game on the date specified at the time of notification (see Section 7), they forfeit prize and Sponsor shall have no further obligation to such individual.

**Transportation, accommodations, parking and any other expenses or items not specifically listed is the responsibility of winner.** Game tickets may be provided to winners via online ticket service. Tickets are subject to the standard terms and conditions as set by issuer. Seat locations at the game shall be determined in the sole discretion of Sponsor and Cavaliers Operating Company, LLC. Each winner's guest must be of legal age of majority in their jurisdiction of residence, unless accompanied by a parent or legal guardian who must be the winner (or in the case of the Grand Prize, winner or one winner's guests). Each winner and his/her guest(s) agree to comply with all venue regulations in connection with the prize. Sponsor and the NBA Entities reserve the right to remove or to deny entry to a winner and/or his or her guest(s) who engage in a non-sportsmanlike or disruptive manner or with intent to annoy, abuse, threaten or harass any other person at the game/event/exhibition. Released Parties (as defined below) will not be responsible for weather conditions; acts of God; acts of terrorism; civil disturbances; local, state, or federal regulation, order, or policy; work stoppage; epidemic, pandemic, or any other issue concerning public health or safety; or any other event outside of their control that may cause the cancellation or postponement of any game. Tickets awarded as prizes may not be resold, offered for resale, or used for any commercial or promotional purpose whatsoever. Sponsor, Cavaliers Operating Company, LLC and the NBA Entities are not liable for any missed events or opportunities or expenses incurred as a consequence of any transportation delay or in the event winner and/or a guest is late to the event (through no fault of Sponsor or due to Force Majeure Event).

If a potential winner cannot or does not accept a prize as stated, prize may be forfeited in its entirety. No substitution, cash redemption or transfer of prize permitted. If a prize, or any portion thereof, cannot be awarded for any reason, Sponsor reserves the right to substitute prize with another prize of equal or greater value. Total ARV of all prizes: \$18,324.00. Any difference between the stated ARV of a prize and the actual value will not be awarded. All prize details not specified in the Official Rules will be determined in Sponsor's sole and absolute discretion. All federal, state and local taxes, if any, on prizes and any other costs and expenses associated with prize acceptance and use not specified herein as being provided are solely winner's responsibility. Winners will be issued an IRS 1099 tax form, if applicable.

**6. GENERAL CONDITIONS:** As a condition of entering, participants agree (and agree to confirm in writing, if requested): (a) to release and hold harmless Sponsor and Promotion Parties, Cavaliers Operating Company, LLC, the other NBA Entities and all of their respective officers, directors, employees, representatives and agents (collectively, the "Released Parties") and that such Released Parties shall have no liability whatsoever for and against any liability for any injuries, losses or damages of any kind to person(s) including, without limitation, death, or property resulting in whole or in part, directly or indirectly, from acceptance, possession, misuse or use of any prize or participation in this Sweepstakes or any Sweepstakes-related activities including, without limitation, travel thereto; and (b) that, except where legally prohibited, such winners grant (and agree to confirm that grant in writing) permission to Sponsor, Cavaliers Operating Company, LLC, the other NBA Entities, and those acting under its authority the right to the use of his/her name, picture, likeness, voice, biographical information and statements, at any time or times, for advertising, trade, publicity and promotional purposes without additional compensation, in all media now known or hereafter discovered, worldwide in perpetuity, and on the Internet and World Wide Web, without notice, review or approval, unless prohibited by law.

Please see the privacy policy located at [my.clevelandclinic.org/about/website/privacy-security](http://my.clevelandclinic.org/about/website/privacy-security) for details of Sponsor's policy regarding the use of personal information collected in connection with this Sweepstakes. Any communication between participant and Sponsor or its agencies regarding this Sweepstakes (e.g. phone calls, text messages, chats, emails, etc.) may be recorded for quality assurance and training purposes. In addition, if you are selected as a winner, your information may also be included in a publicly-available winner's list.

**7. WINNER NOTIFICATION AND VERIFICATION:** Potential winners will be notified by phone and/or email following the drawing date. Potential winners must accept the prize, as indicated within the notification message, within two (2) calendar days of notification or prize may be forfeited and awarded to an alternate winner. Sponsor and its agencies are not responsible for suspended or discontinued landline, wireless or online service which may result in a potential winner not receiving a prize notification; nor is Sponsor responsible for any change in participant's email address or phone number. If a

potential winner does not respond to the prize-claim instructions as stated within the notification, cannot be verified or is otherwise unable to accept the prize as stated, the prize may be forfeited and awarded to an alternate winner (time permitting). Sponsor will attempt to notify the potential winners as set forth above, but Sponsor is not responsible for any undelivered emails, including without limitation emails that are not received because of a winner's privacy or spam filter settings which may divert any Sweepstakes email, including any winner notification email, to a spam or junk folder. If, after a good-faith attempt, Sponsor is unable to award or deliver a prize, the prize may not be re-awarded.

**8. LIABILITY LIMITATIONS:** Released Parties are not responsible for lost, late, misdirected, incomplete, illegible, damaged or non-delivered entries; or for interrupted or unavailable satellite, network, server, Internet Service Provider ("ISP"), Website, telephone or other connections, availability or accessibility, or miscommunications, or failed computer, satellite, telephone or cable transmissions, or lines, or technical failure or jumbled, corrupted, scrambled, delayed, or misdirected transmissions or computer hardware or software malfunctions, failures, or technical errors or difficulties, or other errors of any kind whether human, mechanical, electronic or network or the incorrect or inaccurate capture of an entry or other information or the failure to capture, or loss of, any such information. Persons who tamper with or abuse any aspect of this Sweepstakes or otherwise attempt to undermine the legitimate operation of the Sweepstakes by cheating, hacking, deception, or other unfair playing practices or intending to annoy, abuse, threaten or harass any other participants or Sponsor representatives, as solely determined by the Sponsor, will be disqualified. Any use of robotic, automatic, macro, programmed or like methods of submitting an entry will void all such entries by such methods, and disqualify any participant using such methods. Released Parties are not responsible for injury or damage to participant's or to any other person's computer related to or resulting from participating in this Sweepstakes or downloading materials from or use of the Website. Should any portion of the Sweepstakes be, in Sponsor's sole opinion, compromised by virus, worms, bugs, non-authorized human intervention, technical failures or other causes which, in the sole opinion of the Sponsor, corrupt or impair the administration, security, fairness or proper play, or submission of entries, Sponsor and NBA reserve the right, at their sole discretion, to suspend, modify or terminate the Sweepstakes, and select the potential winner(s) in a random drawing from all non-suspect, eligible entries received prior to action taken or as otherwise deemed fair and appropriate by Sponsor. Released Parties are not responsible for any incorrect or inaccurate information, whether caused by Website users, human error, tampering, hacking, or by any equipment or programming associated with or utilized in the Sweepstakes, and assume no responsibility for any error, interruption, deletion, defect, delay in operation, or transmission, communications line failure, theft or destruction, or unauthorized use of this Website. In case of dispute, the authorized account subscriber of the email account used to enter the Sweepstakes at the actual time of entry will be deemed to be the participant, and must comply with these Official Rules. The authorized account subscriber is deemed to be the natural person who is assigned an email address by an Internet Access Provider, on-line service provider, or other organization which is responsible for assigning email addresses.

CAUTION: ANY ATTEMPT BY ANY PERSON TO DELIBERATELY DAMAGE ANY WEBSITE OR UNDERMINE THE LEGITIMATE OPERATION OF THE SWEEPSTAKES MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS AND SHOULD SUCH AN ATTEMPT BE MADE, SPONSOR AND NBA RESERVE THE RIGHT TO DISQUALIFY AND SEEK DAMAGES FROM ANY SUCH PERSON TO THE FULLEST EXTENT PERMITTED BY LAW.

**9. BINDING ARBITRATION:** Any controversy or claim arising out of or relating to this Sweepstakes shall be settled by binding arbitration in a location determined by the arbitrator as set forth herein (provided that such location is reasonably convenient for claimant), or at such other location as may be mutually agreed upon by the parties, in accordance with the procedural rules for commercial disputes set forth in the Comprehensive Arbitration Rules and Procedures of JAMS ("JAMS Rules and Procedures") then prevailing, and judgment upon the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. The arbitrator shall be selected pursuant to the JAMS Rules and Procedures. The arbitrator shall apply Ohio law consistent with the Federal Arbitration Act and applicable statutes of limitations, and shall honor claims of privilege recognized at law. In the event that the claimant is able to demonstrate that the costs of arbitration will be prohibitive as compared to the costs of litigation, Sponsor will pay as much of the claimant's filing and hearing fees in connection with the arbitration as the arbitrator deems necessary to prevent the arbitration from being cost-prohibitive. If any part of this arbitration provision is deemed to be invalid, unenforceable or illegal (other than that claims will not be arbitrated on a class or representative basis), or otherwise conflicts with the rules and procedures established by JAMS, then the balance of this arbitration provision shall remain in effect and shall be construed in accordance with its terms as if the invalid, unenforceable, illegal or conflicting provision were not contained herein. If, however, the portion that is deemed invalid, unenforceable or illegal is that claims will not be arbitrated on a class or representative basis, then the entirety of this arbitration provision shall be null and void, and neither claimant nor Sponsor shall be entitled to arbitrate their dispute. Upon filing a demand for arbitration, all parties to such arbitration shall have the right of discovery, which discovery shall be completed within sixty (60) days after the demand for arbitration is made, unless further extended by mutual agreement of the parties. THE ARBITRATION OF DISPUTES PURSUANT TO THIS PARAGRAPH SHALL BE IN THE

PARTICIPANT'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. THE ARBITRATOR MAY NOT CONSOLIDATE OR JOIN THE CLAIMS OF OTHER PERSONS OR PARTIES WHO MAY BE SIMILARLY SITUATED. DO NOT ENTER THIS SWEEPSTAKES IF YOU DO NOT AGREE TO HAVE ANY CLAIM OR CONTROVERSY ARBITRATED IN ACCORDANCE WITH THESE OFFICIAL RULES.

BY PARTICIPATING IN SPONSOR'S SWEEPSTAKES, EACH PARTICIPANT AND PRIZE WINNER AGREES (AND AGREES TO CONFIRM IN WRITING IF REQUESTED) THAT TO THE EXTENT PERMITTED BY APPLICABLE LAW: (1) ANY AND ALL DISPUTES, CLAIMS AND CAUSES OF ACTION ARISING OUT OF OR CONNECTED WITH THE SWEEPSTAKES, OR ANY PRIZE AWARDED INCLUDING ANY TRAVEL OR PRIZE ACTIVITY RELATED THERETO, WILL BE RESOLVED INDIVIDUALLY THROUGH BINDING ARBITRATION AS SET FORTH ABOVE, WITHOUT RESORT TO ANY FORM OF CLASS ACTION; (2) ANY AND ALL CLAIMS, JUDGMENTS AND AWARDS WILL BE LIMITED TO ACTUAL THIRD-PARTY, OUT-OF-POCKET COSTS INCURRED (IF ANY), BUT IN NO EVENT WILL ATTORNEYS' FEES BE AWARDED OR RECOVERABLE; (3) UNDER NO CIRCUMSTANCES WILL ANY PARTICIPANT OR PRIZE WINNER BE PERMITTED TO OBTAIN ANY AWARD FOR, AND PARTICIPANT HEREBY KNOWINGLY AND EXPRESSLY WAIVES ALL RIGHTS TO SEEK, PUNITIVE, INCIDENTAL, CONSEQUENTIAL OR SPECIAL DAMAGES, LOST PROFITS AND/OR ANY OTHER DAMAGES, OTHER THAN ACTUAL OUT OF POCKET EXPENSES, AND/OR ANY RIGHTS TO HAVE DAMAGES MULTIPLIED OR OTHERWISE INCREASED; AND (4) PARTICIPANT AND PRIZE WINNER'S REMEDIES ARE LIMITED TO A CLAIM FOR MONEY DAMAGES (IF ANY) AND PARTICIPANT IRREVOCABLY WAIVES ANY RIGHT TO SEEK INJUNCTIVE OR EQUITABLE RELIEF. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY, SO THE ABOVE MAY NOT APPLY TO EVERY PARTICIPANT.

**10. GOVERNING LAW AND JURISDICTION:** By participating, participants agree that all issues and questions concerning the construction, validity, interpretation and enforceability of these Official Rules, participant's rights and obligations, or the rights and obligations of the Sponsor in connection with the Sweepstakes, shall be governed by, and construed in accordance with, the laws of the State of Ohio without giving effect to any choice of law or conflict of law rules, and any matters or proceedings which are not subject to arbitration as set forth in these Official Rules and/or for entering any judgment on an arbitration award, shall take place in the State of Ohio, in Cleveland, Ohio. By participating, participants consent to the jurisdiction and venue of the federal, state and local courts located in Cleveland, Ohio.

**11. WINNER'S LIST:** For the names of the prize winners, send a self-addressed, stamped envelope to: Cleveland Clinic Cares/Cleveland Cavaliers Tickets Sweepstakes Sponsored by Cleveland Clinic Winner's List, PO Box 130, c/o GSE, Dept. 21-8177, Glencoe, MN 55336-0130, for receipt by December 8, 2021.

**12. SPONSOR:** Cleveland Clinic, 9500 Euclid Avenue, Cleveland, Ohio 44195.

The National Basketball Association and its member teams and each of their respective subsidiaries, affiliates, shareholders, officers, directors, agents, members, representatives, and employees will have no liability or responsibility for any claim arising in connection with participation in this Sweepstakes or any prize awarded. The NBA Entities have not offered or sponsored this Sweepstakes in any way.

## Appendix

List of **ineligible** zip codes. Individuals residing in the following zip codes are **not** eligible to enter this sweepstakes.

Zip Code	City	County
43402	Bowling Green	Wood
43403	Bowling Green	Wood
43406	Bradner	Wood
43407	Cyngnet	Sandusky
43412	Curtice	Ottawa
43416	Elmore	Ottawa
43420	Fremont	Sandusky
43430	Genoa	Ottawa
43431	Gibsonburg	Sandusky

43432	Graytown	Ottawa
43435	Helena	Sandusky
43436	Isle Saint George	Ottawa
43442	Lindsey	Sandusky
43443	Luckey	Wood
43445	Martin	Ottawa
43447	Millbury	Wood
43449	Oak Harbor	Ottawa
43450	Pemberville	Wood
43451	Portage	Wood
43452	Port Clinton	Ottawa

43456	Put In Bay	Ottawa
43457	Risingsun	Wood
43460	Rossford	Wood
43462	Rudolph	Wood
43465	Walbridge	Wood
43466	Wayne	Wood
43469	Woodville	Sandusky
43504	Berkey	Lucas
43515	Delta	Fulton
43521	Fayette	Fulton
43522	Grand Rapids	Wood
43525	Haskins	Wood
43528	Holland	Lucas
43532	Liberty Center	Henry
43533	Lyons	Fulton
43534	McClure	Henry
43537	Maumee	Lucas
43540	Metamora	Fulton
43542	Monclova	Lucas
43551	Perrysburg	Wood
43558	Swanton	Fulton
43560	Sylvania	Lucas
43566	Waterville	Lucas
43567	Wauseon	Fulton
43569	Weston	Wood
43571	Whitehouse	Lucas
43604	Toledo	Lucas
43605	Toledo	Lucas
43606	Toledo	Lucas
43607	Toledo	Lucas
43608	Toledo	Lucas
43609	Toledo	Lucas
43610	Toledo	Lucas
43611	Toledo	Lucas
43612	Toledo	Lucas
43613	Toledo	Lucas
43614	Toledo	Lucas
43615	Toledo	Lucas
43616	Oregon	Lucas
43617	Toledo	Lucas
43618	Oregon	Lucas
43619	Northwood	Wood
43620	Toledo	Lucas
43623	Toledo	Lucas
44841	Kansas	Seneca
45001	Addyston	Hamilton
45002	Cleves	Hamilton
45003	College Corner	Butler
45013	Hamilton	Butler
45030	Harrison	Hamilton
45052	North Bend	Hamilton
45053	Okeana	Butler
45056	Oxford	Butler
45064	Somerville	Butler
45303	Ansonia	Darke
45311	Camden	Preble

45320	Eaton	Preble
45321	Eldorado	Preble
45331	Greenville	Darke
45332	Hollansburg	Darke
45338	Lewisburg	Preble
45346	New Madison	Darke
45347	New Paris	Preble
45362	Rossburg	Darke
45381	West Alexandria	Preble
45382	West Manchester	Preble
45390	Union City	Darke
45846	Fort Recovery	Mercer